Collect inputs

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| **User case ID** | UC01 | |
| **Use case name** | Input data collection | |
| **Actors** | SLT Staff (front-end)  SLT Staff (bulk load)  API | |
| **Description** | * The process of collecting data from the above 3 sources to create cases. * Data includes, * Account no, Case type (arrears only, CPE only, arrears and CPE) * Telephone number/Service number (System ID), CPE collect. | |
| **Pre-conditions** | * The user should be a registered user. * Authorized users should have the necessary privileges. | |
| **Post-conditions** | - Case details added to the system. | |
| **Back-end / front-end** | Front end and Back end | |
| **Pre status** | ***-*** | |
| **Post status** | *Pending Data* | |
| **Massage of status** | *Reject < Msg-reason for the reject>* | |
| **Notification** | *Reject count, success count* | |
|  | **Action** | **System Response** |
| **Success path** | ***Call API.***  Call API with necessary data. | Register the cases and return the status. |
| **Alternate path** | * Front end - Call API with respective data. * Bulk load - Read each row of the file and call API with respective data. | |